

HOUSING

The parishes of Croxton and Brettenham & Kilverstone are currently home to around **650 residents** in some **420** households. The Local Development Framework and Thetford Area Action Plan (TAAP) propose another 5.000 dwellings together with employment development within Croxton and Kilverstone during the period up to 2026 (and beyond).

In the light of this, please answer the following questions

Question 1

What type of housing should be prioritised for building in the Parishes? Please rank your answers on a scale of **1 to 5** with **1** being **most important**.

- Starter homes (1 or 2 bedroom)
- Family homes (3 or more bedrooms)
- Flats
- Bungalows
- Sheltered housing
- Affordable Housing

Question 2

Noting there are currently no specific areas allocated for development other than those in the SUE (please refer to map attached), should there be provision for further new homes to be built?

- Y N Have no opinion

If so would you support local residents using suitable plots in rural areas/villages?

- Y N Have no opinion

Question 3

Do you feel that the existing Croxton village settlement boundary remains appropriate? Please tick any of the following you feel applicable. (*This question applies to Croxton only; please refer to Croxton village Map attached*)

- Current Settlement boundary should remain unchanged
- Current Settlement boundary should be reviewed
- Future development should only be allowed within the Settlement boundary
- Not applicable (*Brettenham & Kilverstone has no settlement boundaries*)

Question 4

Do you feel your community would benefit from development in the rural countryside around it?

- Y N

Question 5

What are your concerns, if any, about further housing in your parish (Croxtan. Brettenham & Kilverstone)?

Please choose as many boxes as you wish and rank your answers on a scale of **1 to 5**, with **1** being of **most concern** to you

- Overall scale of further development
 - Density of new development
 - Development out of character/keeping with existing area/properties
 - Adequate parking provision
 - Impact on existing green spaces and landscape (e.g. trees and hedgerows)
 - Provision of adequate formal/informal open spaces
 - Impact on existing services (e.g. GP surgery, primary/secondary schools)
 - Provision of adequate new local amenities and facilities
 - Increased volume of traffic on existing roads and highways network
 - Provision of adequate public transport
 - Not sure
- Other (please comment in space below)

Question 6

How important to you is it that any development that does take place is in keeping with the character and heritage of your community, and ensures this is maintained and supported including established hedgerows, listed buildings and open spaces, to protect the integrity of the parishes for the future'? Please circle one answer below

VERY Important 1 2 3 4 5 NOT Important

TRANSPORT & ROADS

Question 7

What is your main mode of transport? Please tick one answer

- Private car
 - Motor cycle/moped
 - Public bus service
 - Bicycle
 - Rail transport
 - On foot
- Other – please specify below

Question 8

How often do you use the Public bus service?

- Daily
- Most days
- 2 x per day
- 2 – 3 times per month
- Less than once per month
- Not at all

Question 9

What would encourage you to use a local bus service more?

- Availability of a service
- Greater frequency of daily service
- Greater service during evenings
- Would not use a bus service
- Other – please specify below

Question 10

What concerns do you have about the local road network in your Parish (excluding the A11)?

Please choose as many boxes as you wish and rank your answers on a scale of **1 to 5**, with **1** being of **most concern** to you

- Road safety
- Need to preserve rural roads
- Speeding / lack of speeding enforcement
- Congestion
- On street parking/driveway access
- Lack of passing places to avoid verge damage
- Inconsiderate driving of HGV traffic
- Inconsiderate driving of agricultural vehicles
- No concerns
- Other – please specify below

Question 11

What improvements do you feel most important to meet the needs of further development?

Please rank your selection on a scale of **1 to 5**, with **1** being **most important**

- Improved bus service
- More designated footpaths / cycle lanes
- More pedestrian crossings (controlled crossings, underpass or bridge where applicable)
- Reduction in on-street parking
- Road safety
- Traffic calming measures e.g. 'speed bumps', priority one way schemes with suitable lay by
- Reduced speed limits on through routes (where applicable)
- Increased Community Facilities and Services
- Do you feel there is a case for an HGV ban in villages?

AMENITIES & FACILITIES

Question 12

Which facilities do you consider need to be introduced or expanded as new residential development proceeds? Please choose **five** items and rank your selection on a scale of **1 to 5**, with **1** being **most important**

- Community centre
- Recreational/sporting facilities
- Pre-school provision
- Primary School provision
- Secondary School provision
- Play areas
- Outdoor Gym / Exercise facilities
- Religious provision
- Medical Facilities
- Mobile/Library provision
- Post Office services (if applicable)
- New Community groups/organisations – please specify below

Other – please comment below

Question 13

As population grows the present primary care facilities (School Lane and Grove Lane Surgeries) will become increasingly stretched. Where do you feel increased facilities should be provided, choose more than one location if this is your view

- Grove Lane Surgery (possibly utilising previous Cottage Hospital site)
 - The Healthy Living Centre
 - The new centre location proposed in the SUE (towards Tesco retail area)
- *School Lane Surgery - not an option due to space limitations**

Question 14

What surgery are you registered with?

- Grove Lane Surgery
- School Lane Surgery
- Other

Question 15

The nearest Accident and Emergency and Hospital department is in Bury St Edmunds. Current 'out of hours' services are provided throughout Norfolk by East Anglian Ambulance services using contracted GP's and paramedics, with a base in Thetford at the Healthy Living centre.

Are you satisfied with the available Primary Care/GP out-of-hours services in Thetford?

- Very satisfied*
- Satisfied*
- Neither satisfied nor dissatisfied*
- Dissatisfied*
- Very dissatisfied*
- Have not used*
- Don't know*

Question 16

If it is possible to expand out-of-hours provision in the area how do you think this would be best achieved. Please rank the following options in order of preference, with 1 being your favoured option and 3 being your least favoured option.

- Each surgery offering separate extended hours opening on some evenings and parts of weekends
- Combined local surgeries opening for longer extended hours (e.g. to 8 pm on weekdays and limited hours at weekends) from a single location.
- Walk-in GP services from one centre until 8 pm every day including weekends, using doctors other than local GPs to cover the times when surgeries are not currently open

Question 17

If it were possible which of the following do you feel is most important to you as a patient?

- Availability of appointment on same day
- Availability of appointment within 1 – 3 days
- Ability to see same doctor if possible (continuity)
- Ability to discuss symptoms on phone and have doctor call back

Question 18 - Parish Churches

a) Do you feel that the local Church, as a place of worship, meets the needs of you and your family?

- Yes No Not applicable

b) Would you consider financially helping and/or giving practical help towards the upkeep of the church building?

- Yes No Not sure

c) The parishes do not have local authority burial grounds but each of the 3 parishes have churches with a graveyard available to residents. Would you be prepared for the Parish Council's to support their churchyard maintenance?

- Yes No Not sure

EMPLOYMENT

Question 19

Please tick one answer for each of the following statements:

Future development should make provision for micro businesses (less than **10 employees**)

- Strongly agree* *Agree* *Neither agree nor disagree*
 Disagree *Strongly disagree*

Future development should make provision for small businesses (less than **25 employees**)

- Strongly agree* *Agree* *Neither agree nor disagree*
 Disagree *Strongly disagree*

Future development should make provision for small businesses (less than **50 employees**)

- Strongly agree* *Agree* *Neither agree nor disagree*
 Disagree *Strongly disagree*

Question 20

In making provision for any new employment land, which issues would concern you most?

Please choose **five** items and rank your selection on a scale of **1 to 5**, with **1** being **most important**

- Adequate parking
- Noise
- Hours of operation
- Scale of business development
- Type of business

Other – please specify below

GREEN SPACES

One of the distinguishing characteristics in the Parishes is the amount of open space however we would like to know your views on the preservation of green spaces.

Question 21

Do you think there should be additional recreational facilities provided in the parishes, in addition to those outlined in the proposed SUE?

- Yes No Don't know

Question 22

Do you feel there should be additional Play areas?

- Yes No Don't know

Question 23

In what other form would you like to see any new open green spaces provided?
Please specify below

Question 24

Please tick one answer for each of the following statements:

Future development should not adversely impact on existing green spaces

- Strongly agree* *Agree* *Neither agree nor disagree*
 Disagree *Strongly disagree*

Future development should protect existing landscape features (trees, hedgerows, rural footpaths)

- Strongly agree* *Agree* *Neither agree nor disagree*
 Disagree *Strongly disagree*

Future development should include provision for new formal/informal green spaces

- Strongly agree* *Agree* *Neither agree nor disagree*
 Disagree *Strongly disagree*

Question 24 (continued)

Please tick one answer for each of the following statements:

Future development should include space for allotments and/or community projects (e.g. orchard)

- Strongly agree* *Agree* *Neither agree nor disagree*
 Disagree *Strongly disagree*

Future development should protect and enhance existing wildlife habitats

- Strongly agree* *Agree* *Neither agree nor disagree*
 Disagree *Strongly disagree*

Question 25 – Kilverstone

There are 2 Alms Houses at Kilverstone, managed by a trust. The trustee is Brettenham and Kilverstone Parish Council. Do you feel that this number of Alms Houses is adequate and if not how many do you feel needs be provided?

- Yes 2 is adequate
 No 2 is insufficient
 Don't know
 Please circle number you feel is required **3 4 5**

Please add any additional comments below

OTHER MATTERS

Question 26 – Telecommunications

Telecommunication services in rural areas are in many instances not satisfactory. We therefore would like to know your views on the following.

Would you support the provision of better telecommunications, if this increased Parish Council Tax **Y** **N**

Would you support the installation of a telephone mast, or other means to improve signal strengths? **Y** **N**

Would you be prepared to pay a subscription for higher broadband speeds even if this could not be provided by fibre-optic cable (e.g. by use of a signal mast or similar)? **Y** **N**

Question 27 – Street Lighting

How important do you feel it is for street lighting in any new development to be carbon efficient and to minimise “light pollution” (e.g. use of LED fittings) ? Please circle one answer below

VERY Important 1 2 3 4 5 NOT Important

How long do you feel street lighting should be operated for at night ?

- During all hours of darkness
- Only during part of hours of darkness

Question 28 – Other Suggestions

Are there other items or issues which you feel should be included within our Joint Neighbourhood Plan? Please list these below:

ABOUT YOU

We do not require your personal details but please provide your postcode in the box below

We would also appreciate if you could take the time to provide the following information concerning the numbers in each age group within your household.

Age Group	No. in household
Under 18	
18 - 30	
31 - 45	
46 - 65	
Over 65	

Do you work in Croxton, Brettenham or Kilverstone?
If so please provide the postcode of where you work, in the box below.

We appreciate you taking the time to complete this questionnaire and your comments and answers will be used in the development of the Joint Neighbourhood Plan.

The Draft Joint Neighbourhood Plan will be prepared, incorporating analysis of your responses, and distributed for full consultation later in 2015